

VOLKSWAGEN

GROUP SERVICES

Direct billing with Volkswagen Group Services GmbH | cessation of business and termination of our direct billing contract

Dear sir or madam,

We would like to inform you about our cessation of business regarding caregroup on June 30th 2020. Therefore we terminate our direct billing agreement resp. direct billing contract for the earliest possible date.

Allianz Care will undertake the service provided by caregroup in the past from July 1st 2020 on. Only medical costs with date of service before June 30th 2020 can be refunded by Volkswagen Group Services GmbH – please send us these no later than September 30th 2020.

Please be aware that we do not further work on invoices neither with date of service from July 1st 2020 nor those being received after August 31st 2020. We are not going to forward those neither.

Should the claim concern several related treatments 'beginning in June and ending after July 1st 2020', it is mandatory to separate the invoices before submitting them to the correct addressees.

We sincerely thank our affiliates for the excellent cooperation and wish you all the best for the future.

Best Regards,

Team Auslandsservice | caregroup

Volkswagen GroupServices GmbH

contact details Allianz Care:

Allianz Care, 15 Joyce Way, Park West Business Campus, Nangor Road, Dublin 12, Ireland.

E-mail: claims@allianzworldwidecare.com.