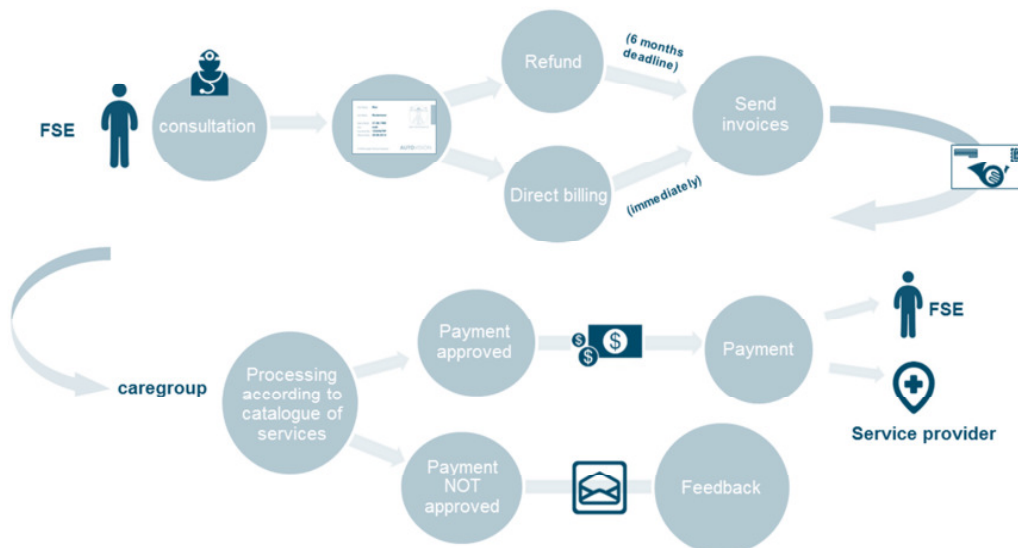


VOLKSWAGEN

GROUP SERVICES

Invoicing with caregroup



Free choice of doctor

As a caregroup member you have the advantage of a free choice of physician. Is the physician close to you? Someone recommends the physician to you? So just choose the medical service the best fits to your necessities.

Caregroup catalogue of benefits

You can download our catalogue of benefits at <http://caregroup.volkswagen-groupservices.com> and have a look at our services.

Invoicing of medical services

Direct billing:

- Showing your caregroup member card you can ask for a direct billing procedure between the clinic and caregroup. If they need more information, we are available to assist you over the phone or via email.
- If you receive the invoice personally, please forward it to us as soon as possible to the address below or contact us.

Refund claim:

- If you have to pay the invoice for your own, please send us the refund form (you can also find it at <http://caregroup.volkswagen-groupservices.com>) enclosing the **original*** invoices and prescriptions to the following address:

Official post address:

Volkswagen Group Services GmbH
Auslandsservice | caregroup
Major-Hirst-Straße 11
38442 Wolfsburg
GERMANY

Internal mail details:

Addressee / to: Auslandsservice | caregroup
Location code: 951
Post box: 94512
Initials: A-GKPA

We remain at your entire disposal for any further questions.

* For your own security we recommend you to take a copy from every original document.